Here is your FrontierMEDEX ID Card

WORLDWIDE 24-HOURS A DAY

When traveling, you can now feel confident that you are in safe hands if an emergency arises. FrontierMEDEX provides medical, security and travel-related assistance services.

Always carry your Identification Card with you. Listed on the back of the card are the telephone numbers for the worldwide FrontierMEDEX network. When you call, be prepared to provide your ID number, organization's name, your name and a description of the situation.

FRONTIERMEDEX'S PORTFOLIO OF SERVICES:

MEDICAL ASSISTANCE SERVICES
Worldwide Medical and Dental Referrals
Monitoring of Treatment
Facilitation of Hospital Payments
Transfer of Insurance Information to Medical Providers
Medication, Vaccine and Blood Transfers
Dispatch of Doctors and Specialists
Transfer of Medical Records
Continuous Updates to Family, Employer and Home Physician
Hotel Arrangements for Convalescence
Replacement Corrective Lenses and Medical Devices

TRAVEL ASSISTANCE SERVICES
Replacement of Lost or Stolen Travel Documents
Emergency Travel Arrangements
Transfer of Funds
Legal Referrals
Translation Services
Message Transmittals

WORLDWIDE DESTINATION INTELLIGENCE
Pre-Travel Information
Travel and Health Information
Security Intelligence

MEDICAL EVACUATION AND REPATRIATION SERVICES
Emergency Medical Evacuations
Transportation to Join a Hospitalized Member
Return of Dependent Children
Transportation After Stabilization
Repatriation of Mortal Remains

PERSONAL SECURITY SERVICES
Political Evacuation Services
Security Evacuation Services
Transportation After Political or Security Evacuation

FREQUENTLY ASKED QUESTIONS:

WHO IS FRONTIERMEDEX? Since 1977, FrontierMEDEX has been assisting travelers worldwide by utilizing highly trained, multilingual coordinators in conjunction with an extensive information and communication system to provide medical and travel-related assistance.

WHEN SHOULD I CONTACT FRONTIERMEDEX? Coordinators are available 24-hours a day, every day of the year. Many times people assume that the services are to be used only in serious cases. Be assured that FrontierMEDEX is there to help you with any type of problem regardless of the severity.

WHAT IF LOCAL MEDICAL FACILITIES ARE INADEQUATE? If, through our medical management, it is determined that local medical providers are inappropriate for treatment, FrontierMEDEX will arrange for a medically safe evacuation to a facility capable of providing the necessary care.

WHAT HAPPENS IF I AM HOSPITALIZED? It is important to notify FrontierMEDEX as soon as possible so your treating physician can be contacted to assess your condition and treatment plans to ensure your safe recovery. FrontierMEDEX will then update your family, employer/organization and personal physician as appropriate and assist you until you have returned home or have received final treatment.

Detach and carry with you at all times.

FrontierMEDEX ID: 352191
Client Name: EIA

FrontierMEDEX Emergency Response Center:
United States, Maryland, MD - 1 800 453 6330 (USA/Canada)

<table>
<thead>
<tr>
<th>Country</th>
<th>Phone Number</th>
</tr>
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<tbody>
<tr>
<td>Australia</td>
<td>1 800 127 907</td>
</tr>
<tr>
<td>Brazil</td>
<td>0800 891 2734</td>
</tr>
<tr>
<td>China (northern)</td>
<td>020 943 0218</td>
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<tr>
<td>China (southern)</td>
<td>10811 900 527 0218</td>
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<td>Dominican Republic</td>
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<td>Israel</td>
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<td>088 877 204</td>
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<td>Japan</td>
<td>00531 11 4008</td>
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</tbody>
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* Dial the first portion of phone number, wait for tone, and then dial remaining numbers.

For a complete list, go to the FrontierMEDEX website or your company's Member Center (if eligible).